

EXTERNAL RELATIONS COMMITTEE MEETING METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

THURSDAY, MAY 19, 2022

ATLANTA, GEORGIA

10:00 A.M.



<u>Agenda</u>

- 1. Approval of the March 24, 2022 External Relations Committee Meeting Minutes
- 2. Briefing Riders' Advisory Council [RAC] Update Rhonda Allen, Chief Customer Experience Officer
- 3. Briefing MARTA Reach Update **Anthony Thomas, Program Manager, Customer Experience Innovation**
- 4. Other Matters